Appendix 4

Participant Ethics Consent Form

I consent that Directed Study student, Michelle Whitehead, may interview me and ask me questions (for a maximum of 60 minutes) about my experiences with regards to self-service options, including, but not limited to, questions regarding use of self-checkout terminals and circulation desk services at the public library.

I confirm that in advance of this interview I received, from Michelle Whitehead, a letter of information and have had all of my questions addressed to my satisfaction.

I understand that data resulting from my participation in this interview will not identify me in any way and that all of my responses are private and confidential. I also understand that I am free to opt out of the interview at any time and have any collected data removed from the database, or that I may decline to answer specific questions without penalty.

I understand that I may contact the supervisor, Dr. Lisa Given, at anytime by phone, email, or in person.
(Dr. Lisa Given, School of Library & Information Studies, 3-04 Rutherford South, University of Alberta, Edmonton, AB, T6G 2J4; Phone: 780-492-2033; Email: Lisa.Given@ualberta.ca)

I understand that the plan for this study has been reviewed for its adherence to ethical guidelines and approved by the Faculties of Education and Extension Research Ethics Board (EE REB) at the University of Alberta. For questions regarding participant rights and ethical conduct of research, contact the Chair of the EE REB at (780) 492-3751.

I understand that all research assistants working on this project will comply with the University of Alberta Standards for the Protection of Human Research Participants http://www.ualberta.ca/~unisecr/policy/sec66.html and will sign a confidentiality agreement.

I hereby give my permission to be interviewed. I understand that the interview will be audio recorded and that the recordings, interview transcripts, and field notes will be used for educational and research purposes only, including research articles, presentations and teaching. I also understand that the recordings, interview transcripts, and field notes will be kept in a secure locked place for a minimum of five years and then destroyed. All data for all uses will be handled in compliance with the aforementioned University Standards.

Participant's Signature:

________________________________________________________________________

Interviewer's Signature:

________________________________________________________________________

Date:

________________________________________________________________________